Benchmarking of Partnership Programs

Case Study

Client	Leader in industrial automation
Industry	Industrial automation
Products	Industrial drives

Context

The client wanted to analyze partnership programs of various companies and benchmark them based on key benefits. Further, the client aimed at identifying best practices and selecting the best fit model for its initiative.

Key Business Questions

- What are the key benefits and takeaw ays offered to various partners in the partnership program?
- How is the information dissemination process between the organization and its partners and what are the various tools offered to them?

Engagement Scope



- Identification of partnership programs on offer by each company (5 competitors in focus)
- Identification of partnership programs by category type:
 - System integrators
 - Value-added resellers
 - Distributors
- Key benefits of partnership programs:
 - Monetary benefits
 - Technical
 - Marketing and branding
 - Training

2 Partner Selection Criteria

- Identification of different category types on offer in individual partnership programs
 - Level 1/Level 2/Level 3
- Key metrics and performance criteria for partner qualification:
 - Volume and trackrecord
 - Employee strength
 - References and others
- Milestone achievements and minimum pre-requisites required for eligibility to transfer from one level to the next level

3 Partner Engagement Model

- Methodsused for information dissemination to partners
 - Technical forums
 - Webinars
 - Training and workshops
 - Partner council meetings
- Tools on offer to partners
 - Technical database
 - Software tools

Key Findings and Conclusion

- Key modules and sub-modules of each partnership program
- Knowledge sharing tools and methods used by each company
- Key benefits of partnership programs
- Ranking based on benefits of each partnership program as perceived by the partner

Research Methodology

Secondary Research

 Conducted desk research to understand all partnership programs on offer and map key partners by category

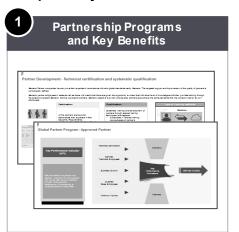
Primary Research

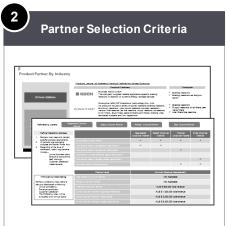
 Conducted discussions directly with over 30 select partners, including distributors, value-added resellers, and system integrators across the globe to gauge benefits and training modules available through partnership

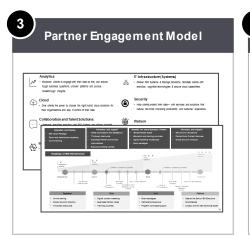
Benefits to Client

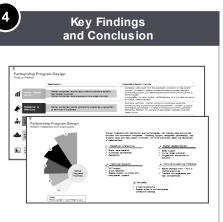
- The client was able to gather information on various partnership programs, key takeaways for partners, and gaps in existing partnership programs.
- FutureBridge designed a partnership program based on the best practices of partner programs offered by its competitors.

Sample Analysis









Thank you

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